

LEGAL NOTICE

1 Background

- [Unilabs](#) AB reg. no. 556118-7179 (hereinafter also called “we”, “our” or “us”) provides and operates the website [ae.unilabs.online](#). This page contains the Legal Notice of Unilabs. This Legal Notice is an agreement between Unilabs and the Users of the website (hereinafter also called “you”).

2 Information about the legal notice

- When you use and/ or access and/ or make purchases from our website, you are required to accept this Legal Notice. For this reason, we ask you to view, read carefully, print or download (as you seem appropriate) the Legal Notice before you start to use the website and to accept it. If you do not accept this Legal Notice, please refrain from using our website.
- The Legal Notice being an electronic record, does not require any wet ink, electronic or other signature to be valid.

3 Description of Unilabs Services

- Laboratory tests services - testing (analysis) of biological samples in Unilabs laboratories (or contracted ones) and delivery of laboratory results to the customer
- Sample collection services in Unilabs collection points (or contracted ones)
- Have a nurse collect it outside of Unilabs collection points (when selected as option)
- Gift vouchers: for a specific Laboratory Test and/or Test Package (“Gift Voucher - test”) or of a certain monetary value /currency: Euro/ (“payment gift voucher”)

4 Disclaimer

- Unilabs is not a medical service provider. If you are feeling sick and need medical service, you should call a doctor, seek medical help, visit the nearest hospital or urgent care centre or call the Emergency Services immediately.
- Unilabs may decide at any time at its sole discretion to cease making available certain features of the services. Under no circumstances will Unilabs or its Affiliate, suppliers, partners or agents be held liable for any damages due to such interruptions or lack of availability of such features.
- The information on the website is not meant as advice or recommendations. The information on the website is intended as general information. When it comes to

medical information, the information on the website is not meant to substitute medical advice. Both patients and healthcare professionals should check with regulatory authorities and local medical resources for appropriate information and not take any actions based on the website's information.

- Unilabs is not responsible for delay or failure of our performance of any of the services caused by events beyond our reasonable control, including but not limited to natural disasters, electrical, internet or telecommunication outage, government restrictions including lockdowns, etc..

4 Users' account and conduct

- You acknowledge that the creation of a laboratory test and/or test package order, and the purchase on website Unilabs.online, is conditioned by the registration and creation of a user account in Unilabs' online shop system. Your access to the Unilabs.online user account is secured by the following credentials: user email and user password.
- To register, you would need to enter your user email and login password and proceed to password confirmation (enter the password again to validate it). You also acknowledge and agree to receive from Unilabs all information regarding the legal contract between you (User) and Unilabs, and the rights and obligations which arise from the above-mentioned legal ground.
- To complete the registration and create the user account, you must provide at least the mandatory scope of personal data(*), for example: name, surname, postal address (street, number, town/city, post code, country), birth certificate number if assigned, otherwise date of birth, sex, nationality, or other data specified by Unilabs as being mandatory. If you skip any of the mandatory fields, it will be automatically highlighted, and the registration will be blocked until the field has been filled in. In connection with your personal data provided during registration, Users must consent to the processing of their personal data by Unilabs, to be able to successfully register, create and validate the User account, and to confirm to have read the terms and conditions of data processing in the Personal Data Protection Policy.
- You may wish to create a sub-account for your child and/ or a minor you have the legal responsibility for or you legally represent under your User account and your credentials. When creating a sub-account, you must enter at least the mandatory personal data of the child and/ or minor (*), for example: name, surname, postal address (street, street number, town/city, post code, country), birth certificate number if assigned, otherwise date of birth, sex, nationality, the legal relationship to the child and/ or minor, or other data specified by Unilabs as being mandatory, and to grant consent to the child's and/ or minor's personal data processing, as the legal representative, which is mandatory to successfully register, create and validate the sub-account to your User's account.

- **You** undertake to complete the required registration data, accurately and completely, and abstain yourself from concealing data.
- You are responsible for the accuracy, validity, true nature and completeness of your child's and/ or minor's data provided during registration for your User account or the sub- account. You are entitled to modify, change credentials and/or personal data at any time after logging into your User account, and to add or delete any optional data at any time.
- You must keep your credentials confidential and prevent any third party from unauthorized access to such credentials. You are obliged to keep the information and credentials to your User Account confidential.
- You shall be liable for any damage caused by inadequate protection and security of your credentials to your User Account. Should the disclosure of credentials be suspected, it is in your own interest to change your credentials as soon as possible.
- After your User Account has been successfully registered and created in Unilabs' online system, you may log into your User Account only with your credentials (User email and login password), submit orders for laboratory tests and/or test packages.
- You are not entitled to allow third parties to use your User Account. You are fully liable for the activity on your User account, even if not carried out by you and/or a person authorised by you, and/or any other third party.

- **You** understand your User account may not be continuously available, especially due to the necessary maintenance of Unilabs' hardware and software. You undertake to apply reasonable efforts to make your User account available and functional. However, Unilabs shall not be liable for any damage incurred to you and/or your child and/ or the minor due to the unavailability or non-functionality of your User account caused by reasonable reasons which include the necessary Unilabs' or third party's hardware and software maintenance.
- Unilabs shall not be liable for any damage resulting from unauthorized access to your User account caused by your failure to comply with your obligations under the Contract.
- Unilabs may cancel your User account at any time, in particular (but not exclusively) if your User account has been inactive for longer than one (1) year, it is unused and/or if you breach your obligations under this Legal Notice or other generally applicable legal regulations.
- You may cancel your User account on Unilabs' website lab.online at any time without giving a reason. By cancelling your User account, the sub-account of your child and/ or minor legally represented by you is automatically deleted.
 - You are not allowed to violate this Legal Notice.
 - You are not allowed to knowingly misuse our website by uploading/introducing viruses or other material which is technically harmful or malicious.
 - You shall not attempt to gain unauthorized access to our website or any other server or database that is connected to our website.
 - You are not allowed to collect any information by using automated means.

5 Intellectual property rights

- Unilabs owns all intellectual property rights on its website, including but not limited to material that is published on the website and all documents, files, text, images, graphics, devices, product names and codes contained on the website. The website in general is owned by Unilabs or its third party providers. All the works on the website is protected by copyright laws around the world.
- You are allowed to print a single copy of documents from the website and download extracts or documents to the extent this is necessary and for your non-commercial use, providing that prints or copies retain its copyrights. The trademark of Unilabs and the logos shall not be used without written consent from us.
- Reproduction of any content of the website except from what is mentioned above is prohibited. This includes the use of diagrams, illustrations, photographs, video, audio sequences or other graphics separately from any accompanying text.

- If information available on the website is owned by a third party you must get permission from the third party owner. Unilabs cannot guarantee you the right to use this information.
- Nothing on the website should be seen as granting a license or any other rights.

6 User-generated content

- If you submit material on the website such as comments, questions or techniques you are solely responsible for this information. You also agree that the information posted by you is not confidential and that the information conforms with applicable laws and regulations. Furthermore, you agree that the information does not infringe the rights of a third party.
- Unilabs is not responsible for material submitted by you. We have the right to edit, delete or refuse to post any material from the website without further notice. Irrespective of this, we make no warranty that we will delete or edit any specific content submitted by users. Therefore, Unilabs are not liable for continuing to permit, editing or deleting information generated by users.
- Unilabs has the right to give your identity to third parties who claims that information posted by you on our website violates their rights.

7 Governing law and disputes

- This Legal Notice and all disputes that may arise from this shall be governed by Swiss laws.

8 Our liability

We hereby exclude liability from the following matters to the extent permitted by law:

- Liability for direct or indirect loss or damage that has incurred by any user in connection with our website. This includes the inability to use the website, the use of linked websites or the use of material on the website. It also excludes liability for loss or damages caused by viruses or other technologically harmful material.
- Liability is, without limitation, excluded for loss of income, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data, loss of goodwill, wasted management or office time and for other losses or damages of any kind. It does not matter if it is caused by tort, a breach of contract or otherwise and it includes negligence and foreseeable damages.
- The limitation of liability does not affect any liability which cannot be excluded under applicable law.

9 Changes and availability to the website

- Unilabs has the right to change this website or this Legal Notice without notice. Any such change, modification or update will be effective immediately upon posting on the website.
- Unilabs cannot guarantee that the website is available at all times and we are not liable to you if the website is unavailable for any time.

10 Linked sites

- Unilabs might provide links to external sites. We are not liable for any information on these sites or have any control over the sites.